



**Cisco**

**646-228**

*Lifecycle Services Advanced IP Communications (LSAIPC)*

**QUESTION: 48**

One of the tasks within the Business Case Alignment service component is Analyze and Document Hard Dollar, Productivity and Business Initiative Gains. Which section of the Optimization Report should contain this information?

- A. Logical-Level Functionality Section
- B. Departmental Initiatives Section
- C. ROI Analysis Initiatives Section
- D. Gap Analysis Section
- E. User Absorption Section

**Answer: C**

**QUESTION: 49**

Drop

Drag and drop five Network Readiness Assessment activities from the left to the right column.

Perform Application Assessment Gap Analysis
Data and Voice Infrastructure Site Surveys
Perform Voice and Data Gap Analysis
Onsite Operational Assessment
Call Processing Assessment
Security Analysis
Traffic Analysis
Circuit Analysis

Network Readiness Assessment activities

**Answer:**

Drag and drop five Network Readiness Assessment activities from the left to the right column.

	Network Readiness Assessment activities
Perform Application Assessment Gap Analysis	
Data and Voice Infrastructure Site Surveys	Data and Voice Infrastructure Site Surveys
Perform Voice and Data Gap Analysis	Perform Voice and Data Gap Analysis
Onsite Operational Assessment	
Call Processing Assessment	
Security Analysis	Security Analysis
Traffic Analysis	Traffic Analysis
Circuit Analysis	Circuit Analysis

**QUESTION: 50**

Upon which critical tool do the identify incident and identify problem activities rely?

- A. Trouble Ticketing System
- B. Continuous Improvement Plan
- C. Performance and Event Monitor
- D. Operations Incentive Program Tool

**Answer: A**

**QUESTION: 51**

In the implement phase, the define project visibility progress reports and procedures task is accomplished by using two templates and/or tools. The progress report is one. What is the other template or tool that is used in the task?

- A. Operations Incentive Program Tool
- B. Communications Plan
- C. Ongoing Support Handoff Kit
- D. Bill of Materials
- E. Design Kickoff Agenda

**Answer: B**

**QUESTION: 52**

## Drop

Drag and drop each activity in the left column in sequential order of the flow of activities within a project timeline.

System Acceptance Test Plan Development	Project activity 1
Collect and Verify Requirements	Project activity 2
Implementation Plan Development	Project activity 3
Ongoing Support Handoff	Project activity 4
Network Readiness Assessment	Project activity 5
Business Requirements Workshop	Project activity 6
Host Design Workshop	Project activity 7
Perform Staff Training	Project activity 8
Produce High Level Design	Project activity 9
Install Components of the IPC Solution	Project activity 10

**Answer:**

Drag and drop each activity in the left column in sequential order of the flow of activities within a project timeline.

System Acceptance Test Plan Development	Business Requirements Workshop
Collect and Verify Requirements	Produce High Level Design
Implementation Plan Development	Collect and Verify Requirements
Ongoing Support Handoff	Network Readiness Assessment
Network Readiness Assessment	Host Design Workshop
Business Requirements Workshop	Implementation Plan Development
Host Design Workshop	System Acceptance Test Plan Development
Perform Staff Training	Install Components of the IPC Solution
Produce High Level Design	Ongoing Support Handoff
Install Components of the IPC Solution	Perform Staff Training

**QUESTION: 53**

Which template or tool is used for each task in performing a Network Readiness Assessment on data and voice infrastructure activity?

- A. Capacity Indicators
- B. Site Survey
- C. Validation Survey
- D. Installation Guide
- E. Opportunity Incentive Tool

**Answer: B**

**QUESTION: 54**

Informal basic training is conducted for helpdesk, admin, operations staff and end users. Which two templates will help to accomplish this task? (Choose two.)

- A. Staff Training Template
- B. WLAN Assessment Report
- C. End User Training Template
- D. Executive Interview Template
- E. Change Management Process Template
- F. Network Ready For Use Template

**Answer:** A, C

**QUESTION:** 55

Within the operate phase, which two tasks are contained in both the track events and report on system and the notify and escalate incidents activities? (Choose two.)

- A. Define Work Breakdown Structure
- B. Log Network Events
- C. Perform Device Discovery
- D. Record Events as Incidents within a Ticketing System
- E. Have Customer Sign Operational Support Letter of Understanding
- F. Send Electronic Notification of Events Automatically

**Answer:** B, D

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